# **ANSWERS**

# **VOCABULARY (p.4)**

1. e 2. а 3. d 4. c 5. b 6. 7. f 8. i 9. 10. I 11. 12. j 13. h 14. n m k

# TRUE / FALSE (p.5)

2 T 3 T 4 T 5 F 6 T 7 T 8 F

## **SYNONYM MATCH (p.5)**

1.	g	2.	С	3.	а	4.	i	5.	j
6.	е	7.	d	8.	b	9.	h	10.	f

## COMPREHENSION QUESTIONS (p.9) WORDS IN THE RIGHT ORDER (p.19)

10. Many free services we have taken for granted.

1.	Shrinkflation	1.	A phenomenon is taking hold across the world.
2.	Larger boxes	2.	Companies reduce the size of products and services.
3.	Psychology	3.	It is in reaction to the rising prices.
4.	Price	4.	Consumers are more sensitive to price than quantity.
5.	Prices do not rise	5.	Most shoppers will still make a regular purchase.
6.	Its flagship product	6.	Shrinking the size of one of its products.
7.	Costs	7.	We look to absorb costs in this environment.
8.	Reduce the weight of chocolate bars	8.	The service industry is also being inventive.
9.	The service industry	9.	Guests must request the cleaning of their room.

# **MULTIPLE CHOICE - QUIZ (p.10)**

2. a 3. a 4. b 5. d 6. b 7. a 8. c 9. d 10. a

### **ALL OTHER EXERCISES**

10. Free services

Please check for yourself by looking at the Article on page 2. (It's good for your English;-)